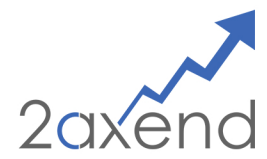


Do your students graduate from your program ready to deliver patient-centered care to Deaf and hard of hearing patients?



CONSIDER THESE FACTS:

Access to comprehensive learning opportunities that equip students with tools and strategies to support Deaf and hard of hearing patients' diverse needs is more than "nice to have."

Integrating these opportunities across all levels of healthcare education is essential to increasing providers' capacity to care for Deaf and hard of hearing community members and reducing the health disparities experienced by this community.



There are an estimated 48 million Deaf and hard of hearing individuals in the United States.¹



Compared to the hearing population, Deaf and hard of hearing individuals have higher levels of health disparities and knowledge gaps in preventative health.^{2, 3, 4}



Multiple studies show a majority of medical, nursing and allied health students surveyed reported having little to no previous exposure to Deaf and hard of hearing individuals.^{5, 6, 7}



Discrimination and various communication barriers have been the focus of a number of lawsuits filed against healthcare systems by Deaf and hard of hearing individuals.⁸

Robust healthcare education programs can close these gaps.

We can help.

2axend is a Deaf-owned strategic consulting and training firm that partners with healthcare education programs to prepare students to effectively meet Deaf and hard of hearing patients' cultural, social and linguistic needs in clinical practice.

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Find out how 2axend can help your organization:

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2axend can help your program prepare students to meet Deaf and hard of hearing patients' needs in clinical practice.



1 SIMULATION-BASED EDUCATION

Deaf and Hard of Hearing Standardized Patient Checklists

Assess whether students are using appropriate techniques in addressing Deaf and hard of hearing patients' linguistic, cultural and social needs during simulations.

Customizable Trainings

Didactic content and e-learning modules train students on important topics impacting the delivery of patient-centered care to Deaf and hard of hearing patients.

Simulation Staff Training

Provide trainings on the implementation of Deaf and hard of hearing standardized patient checklists and the execution of debriefing exercises.

Scripts for Standardized Patients

Provide Deaf and hard of hearing standardized patients with semi-structured responses in order to mimic different type of encounters in clinical settings.

PRIMARY OBJECTIVES

- Expose students to a variety of Deaf and hard of hearing individuals with different communication needs and preferences.
- Ensure students receive appropriate and actionable feedback to improve patient-provider interactions.
- Increase healthcare providers' capacity to care for Deaf and hard of hearing patients.

TARGET AUDIENCES

- Medical Students
- Residents
- Physician Assistant Students
- Nursing Students
- Allied Health Students
- Radiologic Technologists

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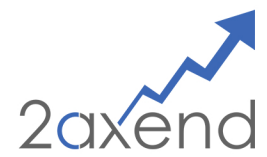
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2 TRAININGS

Interprofessional Learning Opportunities

Provide presentations during colloquiums, grand rounds, simulation-based education, and lunch & learns.

E-Learning Modules

Combine a series of customizable modules to use during classroom instruction or simulation-based teaching and learning.

Blended Learning

Create a training program that combines a balance of interprofessional learning opportunities and e-learning modules.

TRAINING TOPICS

Effective Communication

Discuss Deaf and hard of hearing individuals' various communication needs and preferences, as well as appropriate auxiliary aids and services that can be used in clinical settings.

Deaf Community and Culture

Provide innate insight into Deaf and hard of hearing individuals' sociocultural experiences and their relevance in healthcare settings.

Best Practices in Working with Interpreters

Support effective interpreting experiences by providing best practices to consider when working with a sign language interpreter and a Deaf or hard of hearing patient.

Unconscious Bias

Reinforce how individual and systematic biases can impact providers' work, decision-making, diagnoses, problem solving, and, ultimately, Deaf and hard of hearing patients.

Compliance Training

Emphasize healthcare providers' ethical and legal responsibilities as it pertains to Deaf and hard of hearing patients.

Working with Deaf and Hard of Hearing Colleagues

Create more accessible and inclusive working environments by discussing best practices to use when working with a Deaf or hard of hearing colleague.

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